



PROVIDER Bulletin



September 2019

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This Provider Bulletin applies to the lines of business and provider types checked below:

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|--|--|---|
| <input type="checkbox"/> Positive Healthcare Partners (Medicare) | <input type="checkbox"/> Primary Care Physicians | <input type="checkbox"/> Specialists |
| <input checked="" type="checkbox"/> Positive Healthcare (Medi-Cal) | <input type="checkbox"/> Ancillary | <input checked="" type="checkbox"/> Hospitals |
| <input type="checkbox"/> CHAIN | | |

TREATMENT AUTHORIZATION REQUEST (CHANGE IN PROCESS NOTIFICATION)

The purpose of this notification is to advise in network and out of network hospital providers of a change in Positive Healthcare of California's (PHC) Treatment Authorization Request (TAR) processes.

PHC has obtained full risk approval from state regulator Department of Healthcare Services (DHCS). As a result of PHC's full risk licensure, effective July 1st 2019 Treatment Authorization Requests (i.e. TAR Form 18-1) submissions are no longer required for inpatient acute medical admissions for PHC Medi-Cal enrollees.

PHC will however continue to require the following clinical information:

- Face sheet admission notifications notifying PHC of all inpatient acute medical admissions. Please send Face Sheet Notifications to PHC's Utilization Management Department (*fax number 888-238-7463*).
- Daily Clinical Reviews notifications sent to PHC's Utilization Management Department (fax number 888-238-7463).

Following the above admission notifications and clinical review documentation, please proceed with submission of all inpatient claims to the following address.

- PHC will process all claims utilizing standard claims review and payment processes.

Paper Claims should be submitted to:

**PHC Claims
P.O. Box 7490
La Verne, CA, 91750**

Electronic claims via CHANGE HEALTHCARE (clearing house).

Payor ID: 95411

****TAR submissions to the State of California advising of all inpatient admissions is still a requirement. Please notify PHC of these inpatient psych admissions to ensure clinical coordination and case management. ****

If you have any questions regarding this process, please contact the following PHC representatives for further assistance:

- PHC Inpatient Admin-Beverly Brown (telephone number 323-436-5012)
- PHC UM Nurse-Stephanie Boone (telephone number 323-337-9165)

Thank you