



PROVIDER Bulletin



August 27, 2019

This Provider Bulletin applies to the lines of business and provider types checked below:

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| <input checked="" type="checkbox"/> PHP (Medicare) | <input checked="" type="checkbox"/> Primary Care Physicians | <input checked="" type="checkbox"/> Specialists |
| <input checked="" type="checkbox"/> PHC (Medicaid) | <input checked="" type="checkbox"/> Ancillary | <input checked="" type="checkbox"/> Hospitals |

Please be advised we are moving to a new phone system, please contact us through the applicable dedicated toll free numbers below beginning August 5, 2019.

Claims Department
Call: (888) 662-0626

Member Services
Call: (800) 263-0067

Utilization and Case Management
Call: (866) 474-1434
Fax: (888) 748-1290

Contracting and Provider Relations
Call: (888) 726-5411
Fax (888) 235-7669
Email Box CAPR@aidhealth.org

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 888726-5411 or capr@aidhealth.org.