



Instructions

Prior authorizations are not required for referrals to network specialists for initial consultations and one (1) follow-up appointment. Prior authorizations are required for additional specialist visits and all procedures and medical services listed in the table below. Use a Referral Request form to make a referral.

Authorization Request Instructions

Prior authorizations are required for all procedures and medical services listed in the table below, and for any specialist visits beyond initial and follow-up appointments. Providers and facilities must be in network. Complete this form and fax it to Utilization Management at (323) 337-9143. Routine authorization requests are processed within 14 days. Please call (800) 474-1434 for authorization status. Claim(s) will be paid if a prior authorization has been granted. Patient eligibility should be verified, see below.

Eligibility Verification

For Positive Healthcare Partners (HMO SNP) (Medicare Advantage Part D plan) eligibility verification, please call (800) 263-0067. For Positive Healthcare California (Medi-Cal HMO plan), please call (866) 644-5025.

Specialty Services Requiring Prior Authorization • All inpatient care (acute, subacute, SNF, Interventional radiology Durable medical equipment (DME) and long-term) • Outpatient surgery, rehabilitation • Dialysis in service area • Home health care, including skilled including PT/OT/ST and chemotherapy Colonoscopy and endoscopy nursing, rehab, and home infusion • Photo and radiation therapy • EMG, nerve conduction studies • Imaging studies (excluding • Wound care • Hearing aids mammography, x-ray and ultrasounds • Injectables (Part B) administered in • Orthotics and prosthetics or single/flat view studies) and nuclear physician's office other than • Cardiac testing (excluding EKG) and

medicine

- immunizations administered by a PCP
- catheterization

Date of Request: Check if Urgent				
Patient Information				
Patient Name		Positive I	Select Plan Option: Positive Healthcare Partners Positive Healthcare California	
Member ID Number	Birth Date			
Primary Care Provider Name	Contact	Phone	Fax	
Referring Provider Information				
Primary Care Provider Name	Contact	Phone	Fax	
Indication for Referral				
Diagnosis(es)/Code				
CPT Code:				
List Patient's Clinical Condition, Lab Data, or Other Diagnostic Data				
	5			
Requested Consultation or Service				
Requested (Refer to) Provider Information				
Requested Provider/Facility Name	Ph	one	Fax	

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