

PROVIDER Bulletin

Georgia



April 1, 2019

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare) Primary Care Physicians Specialists
 Ancillary Hospitals

Please consider this Provider Bulletin as formal announcement that Magellan Healthcare has been selected as our behavioral health managed care company, **effective May 1, 2019.**

Effective May 1, 2019, Magellan Healthcare will be responsible for the coordination of behavioral health services for PHP (Medicare) enrollees. The PHP Evidence of Coverage for Behavioral Health Services Coverage is a guiding document for the provision of behavioral health services for PHP Medicare enrollees.

Member Identification Cards: By April 30, 2019, each PHP member will be issued new Member Identification Card bearing Magellan Healthcare's toll-free number: 800.480.4464

Magellan Toll-free Number: 800.480.4464 – Assistance available 7 days a week, 24 hours per day.

Magellan Participating Providers: Please refer to PHPs Provider Directory – May 2019 for a complete list of Magellan Healthcare providers located in Fulton County and the surrounding Metropolitan Atlanta area.

PHPs Provider Directory and on-line provider search tool is accessible on-line at www.positivehealthcare.org on May 2019

Routine outpatient codes do not require pre-certification; however, a quality clinical review may be requested during the course of treatment. Non-routine codes are managed based on the PHC & PHP UM policies.

In the event you have any questions surrounding the services and/or operational procedures of our new healthcare partner Magellan Healthcare, please do not hesitate to contact your Provider Relations Representative:

Provider Relations Contacts: Jafari Harris, 904.252.5439
Remon Walker, 954.496.9337

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 470.346.1068 or email to remon.walker@phcplans.org